

CONSULTANTS IN MEDICAL ONCOLOGY AND HEMATOLOGY (CMOH)

Coordination of Care Responsibilities Matrix with Primary Care (PCP) / Referring Practice (RP)

Thank you for referring your patient to Consultants in Medical Oncology and Hematology (CMOH), a nationally recognized Level III Patient-Centered Specialty Practice by the NCQA. To ensure continuity of patient care, CMOH has outlined its practice philosophy for shared responsibilities with its referring physicians.

Insert special instructions for coordination of care where indicated on Page 2 and fax to 610-492-5901.

CMOH Responsibilities	Primary Care / Referring Practice Responsibilities
CMOH provides written communication to referring physician within 48 hours of initial office visit, visit following an ER or hospital admission, initial treatment, procedure or significant event; monthly if treatment is progressing with no significant events. CMOH develops a detailed case management proposal including diagnostic evaluation, goals of therapy, potential plan of care and initial symptom management.	PCP/RP will provide communication of ER visits, hospitalizations and other clinical information to CMOH including diagnostic tests, procedures and pathology results prior to and during active treatment.
CMOH assumes Co-Management responsibility for all hematologic and oncologic needs.	PCP/RP will continue to manage non-oncologic conditions.
<p>CMOH serves as point of first triage</p> <ul style="list-style-type: none"> ➤ All symptom related calls channeled through our practice ➤ Standardized 24/7 telephone triage service across oncology practice ➤ CMOH will immediately refer non-oncologic medical issues to PCP/RP 	PCP/RP will acknowledge CMOH as the point of first triage for symptom management during active treatment.
<p>CMOH will schedule diagnostic testing and referral to other specialists</p> <ul style="list-style-type: none"> ➤ Oncology practice will arrange diagnostic evaluation and specialist visits ➤ Practice policy is use of the designated multi-disciplinary oncology team unless primary care/ referring physician designates other preferences. ➤ Potential referrals scheduled by the oncology practice include: surgical, radiation oncology, diagnostic and interventional radiology, genetic counseling, cardiology, pulmonology, neurology, nephrology, hospice, home care, etc. 	PCP/RP may establish a preferred specialists list if outside the oncology program's designated multi-disciplinary team.
<p>Emergency room triage and hospital admission responsibilities</p> <ul style="list-style-type: none"> ➤ All emergency room evaluations are channeled through CMOH's triage system with the following exceptions: acute cardio-respiratory symptoms, acute neurologic symptoms, and orthopedic related events. ➤ CMOH will coordinate hospitalizations either through direct admission or in collaboration with hospitalists. CMOH will be responsible for coordination and scheduling of all post-acute care. 	PCP or other specialist will assume responsibility for ER triage and hospitalizations related to acute cardio-respiratory symptoms, acute neurologic symptoms, and orthopedic related events.
Narcotics –CMOH will manage prescriptions for narcotics, unless other specific arrangements are made.	PCP/RP will manage prescriptions for narcotics based on specific conditions.
Shared Decision-making in Non-Curative Situation – changes in goals of therapy based on clinical condition and patient preferences will be shared with patient and their entire care team.	PCP will be aware and confer with CMOH as needed.

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Survivorship care planning ➤ Dissemination of Survivorship Care Plan upon completion of therapy <ul style="list-style-type: none"> ○ To patients, primary care physician and specialists ➤ Execution of survivorship care plan coordinated with PCP	Option to execute Survivorship Care and communicate such care with CMOH.
Cancer risk registry for family members ➤ Identify patients for genetic evaluation and coordination of evaluation ➤ Communicate results to PCP.	Identify related high-risk individuals within primary care practice and refer for further evaluation
CMOH will communicate directly with patient , family and / or caregiver regarding outcome of test results ordered by CMOH, natural history of disease, treatment plan, side effects and symptom management.	

Other Information / Special Requests _____

Name / Contact Information for Person Making the Special Request _____

Thank you,

Consultants in Medical Oncology & Hematology, PC

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